

TAKE CONTROL & SAVE[®] BUSINESS LIGHTING PROGRAM

FREQUENTLY ASKED QUESTIONS (FAQs)

1. Q: How long will the program be available?

A: Each year the program will be evaluated with a 12 month lead time to determine the availability of rebate funds

2. Q: Will the rebate amounts change?

A: Rebate amounts will be reviewed in December of each year and any changes will be posted on the "Lighting Tables for New Equipment" before January 1. Look for the specific year on the lower right-hand portion of the table. For example, rebates valid for 2010 will say "Program year: 2010"

3. Q: Where can I find more information about the lighting program?

A: Contact your local co-op for information about the program.

4. Q: Will there be a residential lighting program in the future?

A: There are no plans at this time to extend the residential CFL program. The current program will end December 31, 2010.

5. Q: Will the Take Control & Save Business Lighting Program be advertised (on the radio, in Rural Missouri, etc.)?

A: It is up to the individual co-ops to advertise. The Energy Efficiency/DSM Committee decided that if a co-op chooses to participate in the program, they would be responsible for advertising.

6. Q: Where can I find information on lighting that is not included in the lighting tables?

A: See the links on page 15 of the Business Lighting Program Guide.

7. Q: Can a business with fewer than ten fixtures combine with other businesses in the same shopping plaza in order to be eligible for the program?

A: Yes.

8. Q: What is typical payback time for a lighting retrofit?

A: On average, 1-3 years. Energy efficient lighting retrofits are one of the best investments for improving your bottom line.

9. Q: How do I get started?

A: Contact your local co-operative; and follow the nine steps on Page 5 of the Business Lighting Program guide, and be sure to fill out all the entire application.

10. Q: Is there a checklist to help me do a walk-through lighting audit?

A: Yes. See page 5 of the Business Lighting Program Guide.

11. Q: What happens if we don't know what wattages or types of lighting exist in the building?

A: You can inspect the lighting fixture/bulbs yourself or have a lighting contractor assist.

12. Q: What do I do if the existing lighting doesn't match anything in the tables?

A: You may match to the closest dimensions, bulb count and wattages. The particular lighting technology type must match to qualify.

13. Q: What is the timeframe for completing my lighting project after applying?

A: 12 months after application approval